

Field Service Engineer

Would you like to work at one of the fastest growing quantum technology companies with a cutting-edge technology? Single Quantum is looking for a Field Service Engineer who has a strong technical background and great communication skills and enjoys working in an international and innovative environment.

Task and responsibilities

As Field Service Engineer you are responsible for installation and service of Single Quantum's equipment at customer sites. Our customers are scientific and industrial research laboratories all over the world. In this role, you communicate directly with the customer and you represent the company to the customer. You contribute to the service team by giving feedback of installation, service and customers' expectation for the continuous improvement of our customer care.

The role will involve travels to customer sites around the world and you will be based at Delft, the Netherlands. The tasks include but are not limited to:

- Conduct on-site installation of our cryogenic single photon detection instrument
- Provide remote and on-site troubleshooting and repair support for customers
- Cultivate and develop positive working relationships with customers, system users, and colleagues
- Travel for scheduled installation and service calls on short notice to customer sites, 30% - 70%

Profile

We are looking for someone with

- Bachelor or Master degree or equivalent
- Experience with cryogenics
- Experience with fiber optics, experience with quantum optics a plus
- Experience with installing, troubleshooting, and repairing complex instrument
- Ability to deal effectively with customers
- Excellent interpersonal communication skills

About us

Single Quantum (www.singlequantum.com) is a high-tech company based in Delft, the Netherlands. It was founded in 2012 as a spin-off from Delft University of Technology. We specialize in developing single photon detection systems for quantum applications and our instruments are used by scientists at universities and research institutes all over the world.

We offer:

- 40 hours contract and competitive salary
- Working with a disruptive technology with a global impact
- Dynamic and innovative environment of a young company

How to apply

Please send your application including a motivation letter and CV to: info@singlequantum.com